

## This agreement plan provides:



- Proactive monitoring of audio-visual systems
- Connectivity verification and associated resolutions
- Projector bulb life tracking
- Customized case reporting
- 8x5 priority and unlimited phone support
- Technician dispatch within 24-48 hours of ticket creation (if applicable)
- Equipment repair/replacement coverage
- RMA documentation assistance
- Annual preventative maintenance visits

## Support Contact Information

(800) 882-7779 Ext. 2

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